

20 Customhouse Quay  
PO Box 25281  
Wellington 6146

22 April 2009

Sam Hayward  
Vision Media Systems Limited  
PO Box 1456  
Wellington 6140

Dear Sam,

We've been using the services of VMS for our audio visual requirements for several months now and I just want to say you guys are awesome! Right from day one the service from everyone at VMS has been and continues to be of an extremely high standard. Here are just a few of the reasons why VMS is our preferred audio visual service provider here at Spectrum Presentation Theatre.

- Everyone in the company has a 'can do' attitude and nothing is too much trouble;
- Equipment set up is always on time and the technician's are on hand to assist clients with technical queries;
- When the technicians come it to set up they know our facility like their own, they are efficient, tidy, friendly and courteous;
- VMS team members go the extra mile, responding to urgent requests and going out of their way to make our clients experience a remarkable one;
- Equipment supplied is of the highest standard;
- The philosophy of being carbon neutral aligns with our own company ethic of being eco-friendly;
- Service pricing is competitive and delivers great value for money.

We often ask our clients for feedback on their experience at Spectrum and with our service providers and I can definitely say that the feedback about VMS is overwhelmingly positive.

We're delighted to have VMS as a preferred service provider – like I said above, you guys ROCK!

Kindest regards,



**Jane Kennedy**  
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